

## **Shropshire, Telford and Wrekin Weekly Care Provider Update – 20<sup>th</sup> May 2021.**

### **Fire Evacuation - Lessons Learnt**

Following an incident last week, where a fire broke out at a care home in Telford, we are pleased to report that the evacuation of the home went like clockwork and there were no serious issues.

After this kind of event, it is important that we review our processes as a local authority, to see if there are any changes needed to the way we worked with the home to help them manage the situation and we would like to share the following helpful learning.

#### **Important information - Close to Hand**

Having a laminated Aide Memoire with important phone numbers and other contacts you may need, that can be stored next to any 'grab bag' in the manager's office, would be useful to support the process of any incident that leads to a care home evacuation. See the Telford and Wrekin Aide Memoire in the Evacuation & Contingency Planning section [here](#)

#### **Recommissioning Fire Alarms – Maintaining Safety**

The Fire Service have made us aware that, after a fire alarm has been triggered due to smoke detection, it must be completely recommissioned by a Fire Alarm Safety Expert before the building can be considered safe again. It is therefore vital that care homes have a contract agreement with a fire safety expert that can get to their premises at any time of the day or night (within 20 minutes of your call) to recommission your alarm should the need arise.

If you require any support in any Emergency Planning activity, please get in touch – contact details below:

- Telford and Wrekin Council Resilience Team - [resilience@telford.gov.uk](mailto:resilience@telford.gov.uk)
- Shropshire Council - [resilience@shropshire.gov.uk](mailto:resilience@shropshire.gov.uk)